

Certificate

# Stuart Services

**A/C • HEATING • ELECTRICAL • PLUMBING**

## MONEY BACK SATISFACTION GUARANTEE



To provide our customers with **PEACE OF MIND** that should come with any investment in your home, we proudly provide you with the following:

**100% MONEY BACK SATISFACTION GUARANTEE** We agree to accept responsibility for your 100% complete satisfaction with the materials and the work provided by us and paid for by you. During the first year, if you are dissatisfied with the performance of the equipment, the quality of our work, or our service, at the discretion of Stuart Services, we will correct the problem to your satisfaction or we will remove the system or product that we installed within (30) days of your written request and refund the entire contract price.\*

Customer: \_\_\_\_\_

Installation Address: \_\_\_\_\_

City: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Date Completed: \_\_\_\_\_ Job Number: \_\_\_\_\_



\*See the reverse side for full terms and conditions.



# MONEY BACK SATISFACTION GUARANTEE

## GUARANTEE FULL DISCLOSURE, TERMS, CONDITIONS AND EXCLUSIONS.

Stuart Services will Guarantee your Satisfaction with our Residential Installation, Products, and Service Up to One Full Year from the date of Substantial Completion of the Installation. If you are not Completely Satisfied, Stuart Services will, at our discretion, correct the issue to your Satisfaction or we will remove the installation, within 30 Days of your written authorization, and refund the entire purchase price. Customers must purchase and maintain, for the life of the Guarantee, a Stuart Services Home Safety Plan for the installation and maintain the equipment per Manufacturers' Guidelines. Stuart Services reserves the right to make corrections and/or repairs to our installation to fulfill this guarantee. Stuart Services agrees to be held to the standards of our industry, local and national codes that govern our industry and our Code of Ethics. Stuart Services will guarantee that our installation meets these criteria and that we have delivered our product as outlined in our proposal. This warranty does not cover intentional damage or damage due to external forces, such as but not limited to: fire, wind, vandalism or storms. Stuart does not warrant nor cover damage or failures related to Utility Service Providers. Stuart Services will not be held accountable for capricious or arbitrary demands or for services not delivered. Partially accepted proposals may leave your system at risk and may void this guarantee. Service or repairs to our installation by others and/or connection of ductwork, electrical wiring, or any type of apparatuses by others to Stuart's installation will VOID this warranty. Non-Code Compliant ductwork, wiring, plumbing or apparatuses connected to Stuart's installation must be brought up to Code to effectuate this warranty. Stuart will provide warranty service and repairs during normal business hours. Claims for Emergency Service or service outside of our normal Monday – Friday business hours are subject to charges, which will be quoted and approved prior to rendering service. This warranty is LIMITED to Residential Installations. Stuart Services is limited in liability up to the cost of the Installation and is not financially responsible for loss of use and/or other similar claims. This warranty is limited to the terms and conditions specifically contained herein and no other additional coverage is implied. This Warranty Certificate will be issued from Stuart Services' main office with Coverage Enforced upon full and complete payment to Stuart Services. Non-payment and/or partial payment negates this warranty.

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